Gabriel de Moura

T-SQL Developer | SQL Server | Systems Integration & REST APIs

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Summary

T-SQL Developer with about 5 years of experience in production ERP environments, currently focused on building ERP modules and integrations on SQL Server. Strong production-support background: root cause analysis (RCA) of critical incidents, lock diagnosis through DMVs, query tuning, and REST API integrations with marketplaces and e-commerce platforms. Domain expertise in Brazilian pharmacy retail tax and regulatory compliance (NF-e e-invoicing, SAT, SNGPC/ANVISA, IBS/CBS tax reform). Also builds back-end services with Node.js and Express.

Professional Experience

Mevo

T-SQL Developer — *Oct 2026 – Present*

- Develop enhancements and new features across ERP modules using stored procedures, functions, and T-SQL queries on SQL Server.
- Build and maintain integrations between the ERP and external systems.

Procfit — Remote

Senior Tier 2 Support Analyst — *Nov 2021 – Oct 2026*

- Stabilized and maintained integrations with marketplaces (iFood, FAPP, CR, Rappi) and e-commerce platforms (VTEX, WooCommerce, Magento), working with internal IT teams and clients' technical staff.
- Performed root cause analysis (RCA) of production incidents by reading application logs and integration payloads, documenting fixes to prevent recurrence.
- Built an internal monitoring system with Node.js (Express), MariaDB, and React that detects recurring failures before they affect client operations, reducing critical incidents by 85%.
- Implemented proactive error-detection routines based on application log analysis, catching 80% of monthly issues that previously reached clients as support tickets.
- Optimized SQL queries (joins, indexes, execution plans) and diagnosed locks and blocking chains through DMVs to investigate and fix data inconsistencies in production.
- Handled an average of 70 Tier 2 tickets per month and was promoted from Tier 1 Assistant to Senior Analyst, mentoring Tier 1 and Tier 2 peers on complex cases.

Poupafarma — São Bernardo do Campo – SP

Sales Associate — *Nov 2019 – Oct 2021*

- Served customers in a high-traffic pharmacy, translating technical information into clear guidance – the foundation for the business communication I now apply to integration projects.

Projects

- **SNGPC Validator** (validador-sngpc.gmouras.com.br): public web tool, live in production, that validates SNGPC XML files (Brazil's ANVISA controlled-drug reporting system).
- **SQL Job Runner**: local web interface for registering and running jobs on SQL Server, with a Docker-based development environment.

Skills

- **Databases:** T-SQL (SQL Server) – stored procedures, functions, query tuning, indexes, execution plans, DMVs, locks and blocking; MySQL, MariaDB, PostgreSQL, data modeling
- **Integrations & APIs:** REST APIs, JSON/XML, synchronous and asynchronous integrations, webhooks, OAuth/JWT, log analysis, RCA, monitoring
- **Business Domain:** Pharmacy retail ERP, NF-e, SAT, SNGPC/ANVISA, PBM, Brazilian tax reform (IBS/CBS)
- **Development:** JavaScript (Node.js), Express, React, Git, Docker, CI/CD
- **Languages:** Portuguese (native), English (advanced – Upper Intermediate II, Cultura Inglesa)

Education

Mackenzie Presbyterian University — São Paulo – SP

Associate Degree (Tecnólogo) in Systems Analysis and Development (in progress) — *Feb 2026 – Jun 2028*

Additional Training

curso.dev / Alura / Udemy — Back-end Development Training

- REST APIs with Node.js and Express (routing, middleware, architecture); performance-focused SQL; automated testing, CI/CD, Git, Linux, and networking.